

# **Commercial Automation**

2069 Zumbe hi Road, PMB #56  
St. Charles, MO 63303-2758

---

Phone (636) 447-DOOR (3667)  
Cell (314) 412-1504  
Fax (636) 447-3667

May 20, 2004

Ms. Claudia Procaro  
Optex  
7845 W. 205th Street  
Torrance, CA 90507

Dear Claudia:

*Just wanted to let you know that we have been using your 202-CBL, Pro Safe product and feel that it is the only product we can install and walk away from without any further adjustments required.*

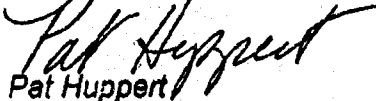
*We service a major supermarket chain in the St. Louis area that has your main competitors products in it and due to continuous problems with that product our customer is finding a need to install more Optex products.*

*Our company has used your product since we went into business a year ago, but have been familiar with Pro Safes and have been installing this product for the last three years with complete satisfaction.*

*We look forward to working with you and using your products in the future.*

Sincerely,

COMMERCIAL AUTOMATION, L.L.C.

  
Pat Huppert